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Pooja Banerjee & Jyotirmoy Banerjee

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# CHATGPT AND HUMAN RIGHTS: NAVIGATING THE TECHNOLOGICAL FRONTIER

Pooja Banerjee<sup>1</sup> & Jyotirmoy Banerjee<sup>2</sup>

#### PRESENT SCENARIO

ChatGPT is an artificial intelligence (AI) chatbot that employs natural language processing and machine learning methods to mimic human communication. The technology's benefits include enabling businesses to more easily scale their customer interaction efforts, automating support for those customers, and removing language barriers in crosscultural dialogue. Yet, like with any technological advancement, there are possible drawbacks and ethical concerns to think about.

When it comes to human rights, privacy is one of the most pressing concerns that ChatGPT raises. ChatGPT, being an interactive chatbot, might potentially learn sensitive information about its users through their conversations with it. If the chatbot is to respect its users' privacy, it must only gather the data it needs to carry out its intended tasks, and its users must be made aware of the data's collection and intended use.

The freedom to free expression is another cornerstone of human dignity. There is a risk that chatbots like ChatGPT will be used to promote bigotry or spread misinformation. To avoid this, we must guarantee that the chatbot is trained to verify every user-submitted content and to encourage open-mindedness and acceptance of others. One such human right that may be affected by ChatGPT use is the right to equality. It's possible to propagate discrimination through the use of a chatbot if it's configured to employ language that's biased against

<sup>&</sup>lt;sup>1</sup> CS Facilitator, D.Y. Patil International School Worli, Mumbai.

<sup>&</sup>lt;sup>2</sup> Lecturer (Law), Indian Institute of Management, Rohtak.

particular groups. The right to equality requires that the chatbot be built with vocabulary that is both inclusive and non-discriminatory.

ChatGPT can also have an effect on the freedom to freely get and impart information. If you want to share information with people who might not have access to it otherwise, the chatbot is the way to go. But the chatbot might be used to suppress free speech or spread disinformation. The accessibility of the chatbot should be prioritized so <u>that</u> all users, including those with physical limitations, may simply access the information it provides. ChatGPT users should keep the right to privacy in mind. Considering the chatbot's capacity to gather and keep users' personal information, it's crucial that it does so safely and in accordance with applicable data protection laws.

### **RESPECT FOR INDIVIDUAL SECRECY**

The right to privacy is a cornerstone of human rights. Chatbots like ChatGPT are meant to mimic human conversation, therefore it's crucial that users' personal information remains secure when they engage with the software. In other words, the chatbot shouldn't be able to harvest sensitive information about its users without their knowledge and permission.

ChatGPT, like other AI-based chatbots, is built to pick up new skills via talking to people. This implies it might potentially gather the information that could be used to identify an individual, such as name, address, and phone number. To preserve users' privacy, the chatbot should be built to gather just the data it needs to carry out its intended tasks, and users should be made aware of the data being collected and how it will be used.

#### SPEECH FREEDOM

Freedom of expression is another fundamental human right. Chatbots, such as ChatGPT, can be used to help people find information and talk to one another. But the chatbot might be misused to propagate misinformation or advocate for bigotry. If we want to keep our right to free expression intact, we need to make sure that the chatbot can be relied on to give fair and balanced advice. This necessitates that the chatbot be designed to verify claims before presenting them to users. The chatbot should also be made in a way that encourages people to be accepting of one another.

#### POSSESSION OF THE PROPER TO BE TREATED LIKEWISE

Equal treatment is also a basic human right. There is a risk that chatbots like ChatGPT could be utilized in a racist or sexist fashion. Chatbots can be used to propagate discrimination if they are taught to use sexist or racist rhetoric. In order to prevent violations of the right to equality, it is crucial that the chatbot be programmed to use language that is open and affirming. Chatbots should be trained to avoid using terminology that is sexist, homophobic, transphobic, transsexual, transgender, or otherwise offensive.

#### THE CONSTITUTIONAL RIGHT TO KNOW

Another fundamental human right is the freedom to seek and receive knowledge. Information can be disseminated to those who might not have it otherwise using chatbots like ChatGPT. Yet, the chatbot could be misused to suppress free speech or spread false information. Protecting people's freedom of information requires that the chatbot be built <u>to</u> give people truthful and impartial information. The chatbot should also be designed to ensure that its information is accessible to all users, including those with special needs.

#### THE CONSTITUTIONAL GUARANTEE OF PRIVACY

Similarly, the right to privacy of one's personal information is a basic human right. Chatbots like ChatGPT could potentially gather and save users' sensitive information. That makes it possible that the chatbot may be utilized in a way that breaches the right to privacy. If we are to uphold the right to privacy, we must ensure that the chatbot is built to collect and keep personal information in a safe and lawful manner. Moreover, consumers need to be made aware of the data collection practices and their intended outcomes. The way people talk to one another could be completely transformed by chatbots like ChatGPT. So, we must be cautious in our application of these technologies.